



CLIENT INFORMATION FORM

IMPORTANT DETAILS

- All Wednesday group mentoring sessions will take place at 7pm GMT for 1 hour starting the 2nd September and for the next two Wednesday's thereafter. (9th & 16th)
- Each personal coaching session will last for a duration of 45 minutes.
- All home workouts will be emailed to the client with a *WeTransfer* link that the client must open to access.
- The weekly group sessions will take place on the ZOOM app. If the client has any questions about how to access and sign up to this then please ask a minimum of 24 hours before our initial meeting.
- All video conferencing sessions will be broadcast live.
- Should the client **not** be able to attend a group session, no partial refund or catch up session will be given.
- Should the client **not** be able to attend a personal coaching session, either on ZOOM or face-to-face, they must give a minimum of 24 hours' notice. If sufficient notice is given, the session will be rescheduled for a later date within the next 7 days. If the client cancels the session within the 24-hour notice period, the session will not be rescheduled and will count towards their personal sessions.
- Should the coach **not** be able to attend a personal coaching session, either on ZOOM or face-to-face, they must give a minimum of 24 hours' notice.
- By submitting payment for this coaching program, the client agrees that no refunds shall be permitted.
- In the event that a session is not able to take place due to technical reasons with the hosts server, **MADE IN THE MIND** will endeavour to rearrange the session for a later date within the 14-day program.
- The client understands that it is their responsibility to let the coach know of any past injuries, medical conditions and/or health issues that may be relevant to their participation in the program.
- The client understands that this coaching program does not replace the care of psychologists, physicians, dieticians or other healthcare professionals. The client acknowledges that the coaching/training provided should in no way be substituted for psychological counselling or any other form of medical or therapy advice.
- The client agrees that by paying the cost of the program, they agree to the terms as stated above.

PAYMENT

The client agrees to pay **MADE IN THE MIND** in full the total cost of the program to the following details:

Name:	MR M YOUNG
Bank:	NATWEST
Account Number:	19221770
Sort Code:	60-11-15
Ref:	"YOUR NAME"